CASE STUDY

Septodont Builds on Innovation Leadership with Intuitive Vigilance from SafetyEasy®

OUR CUSTOMER

France-based Septodont is at the forefront of pharmaceutical dentistry, developing, manufacturing and distributing high-quality dental products all over the globe. A recognised world leader in dental pain management and a pioneer of innovative biomaterials, Septodont has been serving the needs of dental & healthcare professionals for 90 years. The business now has a presence in over 150 countries with 2200 employees worldwide.

Since implementing SafetyEasy® Suite in 2008 as its very first vigilance database, Septodont and AB Cube have forged a close partnership - built upon AB Cube's deep understanding of Septodont's business needs.

THE SOLUTION

Septodont values the flexibility offered by SafetyEasy® Suite - which enables smooth integration with existing processes, fine-tuning of settings, and the ability to agilely evolve as the business grows.

Septodont also highlight the benefits of SafetyEasy®'s visually logical and intuitive infrastructure, with ease of use contributing to satisfaction from the PV team. AB Cube's active listening to end-user needs, its collaborative process for product enhancements and responsive support all add up to significant value for Septodont.

THE BENEFITS

Simplicity and ease of use
Septodont emphasises the usefulness of SafetyEasy® Suite's gateway, with AB Cube's project manager providing expert help to install the module - resulting in saved time.

Proactive security
Secure two-factor authentication required for system access provides reassurance across the business, reinforced by AB Cube's proactive approach to continuously improving security.

All-inclusive support
AB Cube's after-sales and support wins strong praise from Septodont - with all-inclusive customer service, webinars and training helping the PV team to get the best out of the system.

AT A GLANCE

SafetyEasy® solution

- Pre-validated & compliant
- Automated productivity
- Scalable and secure
- Flexibility and fine-tuning
- All-inclusive support

SafetyEasy® benefits

- Logical and easy to use
- Seamless data integration
- Simplifies PV operations
- Speeds case processing
- Saves time

> ""SafetyEasy® integrates with our processes. The suite is constantly evolving with new technologies.
>
> We always feel important as a customer. If AB Cube does not have a solution, they will find a solution."

septodont